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## BIB DATA SHEET

CONFIRMATION NO. 3553

<b>SERIAL NUMBER</b> 10/698,196	<b>FILING or 371(c) DATE</b> 10/30/2003 <b>RULE</b>	<b>CLASS</b> 709	<b>GROUP ART UNIT</b> 2157	<b>ATTORNEY DOCKET NO.</b> 200313240-1
<b>APPLICANTS</b> Michael Harville, Palo Alto, CA; Michele Covell, Palo Alto, CA; John Ankcorn, Palo Alto, CA; John Apostolopoulos, Palo Alto, CA; Sumit Roy, Menlo Park, CA; Bo Shen, Fremont, CA; Wai-Tian Tan, Sunnyvale, CA; Susie Wee, Palo Alto, CA;				
<b>** CONTINUING DATA *****</b> This appln claims benefit of 60/471,851 05/19/2003 BB				
<b>** FOREIGN APPLICATIONS *****</b> N/A BB				
<b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 01/30/2004				
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /BARBARA N BURGESS/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance bb Initials	<b>STATE OR COUNTRY</b> CA	<b>SHEETS DRAWINGS</b> 4	<b>TOTAL CLAIMS</b> 37
<b>INDEPENDENT CLAIMS</b> 2				
<b>ADDRESS</b> HEWLETT PACKARD COMPANY P O BOX 272400, 3404 E. HARMONY ROAD INTELLECTUAL PROPERTY ADMINISTRATION FORT COLLINS, CO 80527-2400 UNITED STATES				
<b>TITLE</b> Service management using multiple service location managers				
<b>FILING FEE RECEIVED</b> 1130	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	